



## Regarding COVID-19 Coronavirus

DC Scientific is a proud participant and contributor within the U.S. and Worldwide Petroleum/Chemical Market. As an A2LA Accredited ISO 17025:2017 Manufacturer, Calibration House, and Service Provider we take our protocols and procedures seriously. The one thing we take more seriously than our process is OUR PEOPLE.

Like the rest of the world we are very closely monitoring the rapidly developing situation with the COVID-19 Coronavirus. The risks associated with this poorly understood virus are both explicit and emergent. In response we have instituted several procedure and policy changes to our day-to-day operations. The health and well-being of our personnel is being monitored on a daily basis. We are summarily disinfecting both our facilities at the start and finish of our typical work days. To limit exposure to the virus we have suspended all air travel, particularly for our Service Personnel.

While our Glassware Production, Calibration, and Service efforts continue at this time the situation remains fluid. We do not expect major delays in our ability to deliver our products and services but this unique situation is subject to change. For the near-future our approach must evolve and to that end we are emphasizing our Depot level service at either our Baltimore Headquarters or our Houston Service Lab. Our shipping capabilities are robust and able to support this shift in approach.

What we ask of our customers and clients at this time is an INCREASE in communication. Please, speak with us. How can DC Scientific continue to be of assistance?

While Social and Personal Distancing will play a key role in limiting the transmission of the COVID-19 Coronavirus the irony is that we can only get through this TOGETHER. We ask that you stay healthy, consider others especially if you are sick or might be, and to protect and defend the most vulnerable among us. This too shall pass...

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# GLASSWARE INSTRUMENTS SERVICE